

## **Kathryn Etienne, CCS-P, Director of Operations**

Kathryn Etienne is the Director of Operations at Outsource Management Group, LLC. Mrs. Etienne was appointed Director of Operations effective December 1, 2002.



Mrs. Etienne began as a co-founder of Outsource Management Group, LLC in 2002 in Bloomington, Indiana. Since then she has been responsible for leading operational transformations across OMG and assisting in developing strategies to execute plans for a new era of coding, new specialties and new clients. Mrs. Etienne is responsible for direction of the firm's day-to-day operations, where she has the authority to carry out these responsibilities, in accordance with the direction and policies established by the CEO.

In her role as Director of Operations, Mrs. Etienne assists in the filing of all legal and regulatory documents and monitoring compliance with all relevant HIPAA laws and regulations. She helps determine corporate values, mission, vision, and short- and long-term goals. She assists in monitoring and evaluating the billing and coding systems relevancy to clients, its immediate effectiveness, and the results.

Mrs. Etienne assists in analyzing industry trends, issues, problems and activities in order to facilitate corporate policy-making. She provides general oversight of all revenue cycle activities, and assures a smoothly functioning, efficient revenue cycle management system.

Mrs. Etienne is American Health Information Management Association (AHIMA) certified as a Physician Based Coding Specialist - CCS-P.

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